

## Post-Audit Survey Results - Security

### Survey Description

Following CAA audits participants are given the opportunity to provide feedback in the form of post audit surveys.

Each survey targets three areas of CAA safety audits:

- a) Fairness and reasonableness;
- b) Efficiency; and
- c) Effectiveness (with special regard to their effectiveness at identifying and targeting the particular risks facing the subject of each audit).

This document presents the results of the post audit surveys undertaken in the aviation security sector. The time period for the data ranges from the beginning of 2015 to the end of 2017.

### Response Data

**Please indicate the relevant CAA certificate that your organisation holds:**

Answer Choices	Responses	
Part 108 air operator security programme - for part 119 operation	23.23%	59
Part 108 air operator security programme - for part 129 operation	14.96%	38
Part 109 regulated air cargo agent	48.43%	123
Part 139 aerodromes	5.51%	14
Part 140 aviation security service operation	3.94%	10
Other (please specify)	3.94%	10
	<b>Answered</b>	<b>254</b>
	<b>Skipped</b>	<b>7</b>

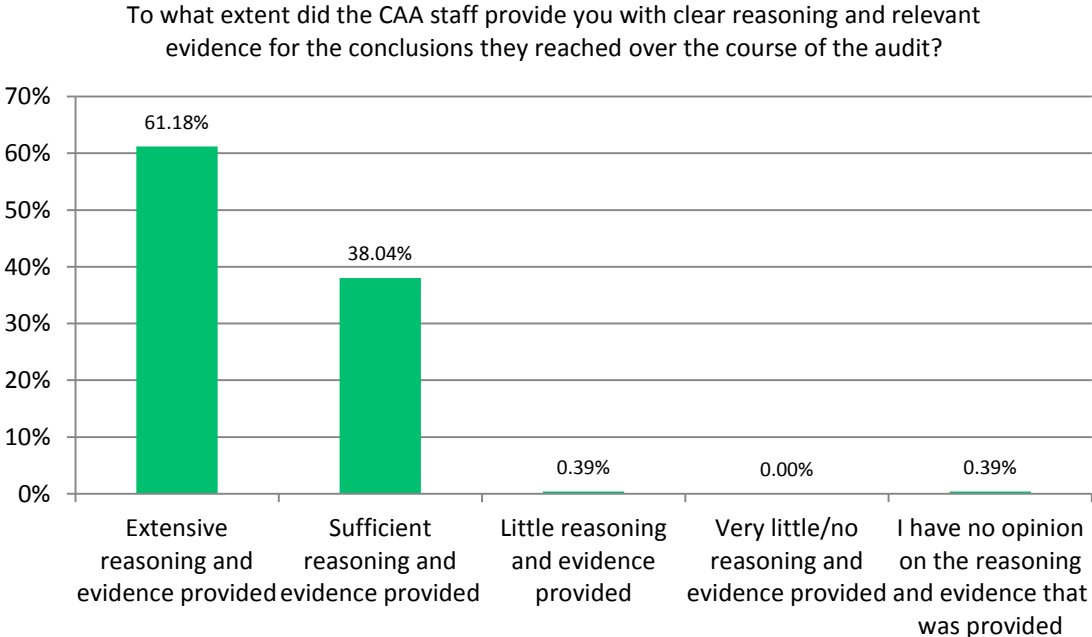
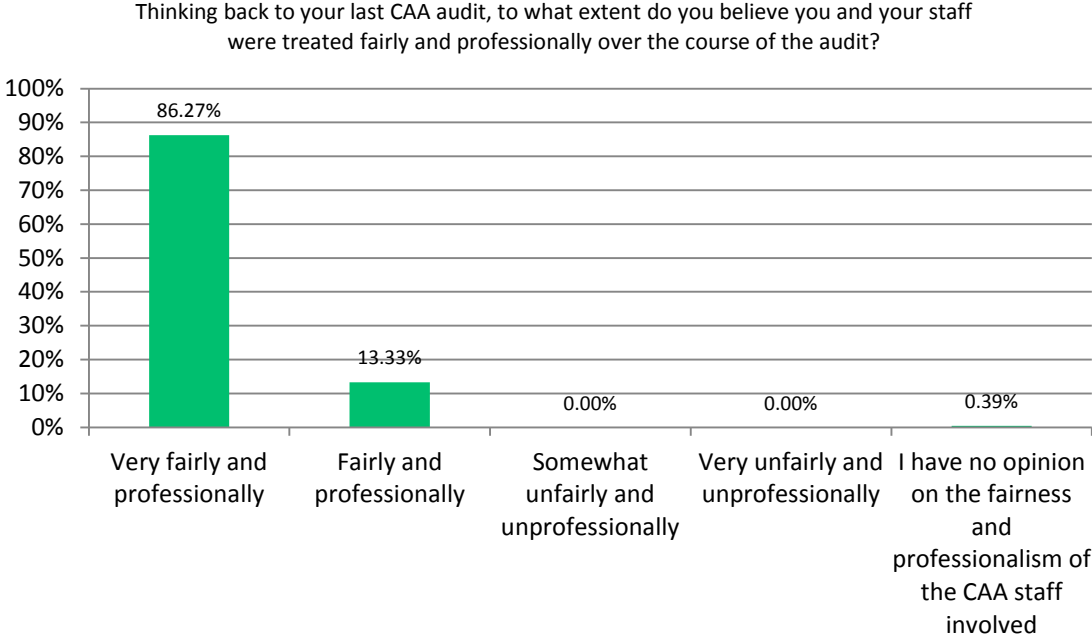
**What is your role(s) in the organisation?**

Answer Choices	Responses	
CEO	17.62%	46
Operations manager	32.57%	85
Quality assurance manager	13.79%	36
Other senior person	26.44%	69
Other staff member	9.58%	25
	<b>Answered</b>	<b>261</b>
	<b>Skipped</b>	<b>0</b>

**What is the size of your organisation?**

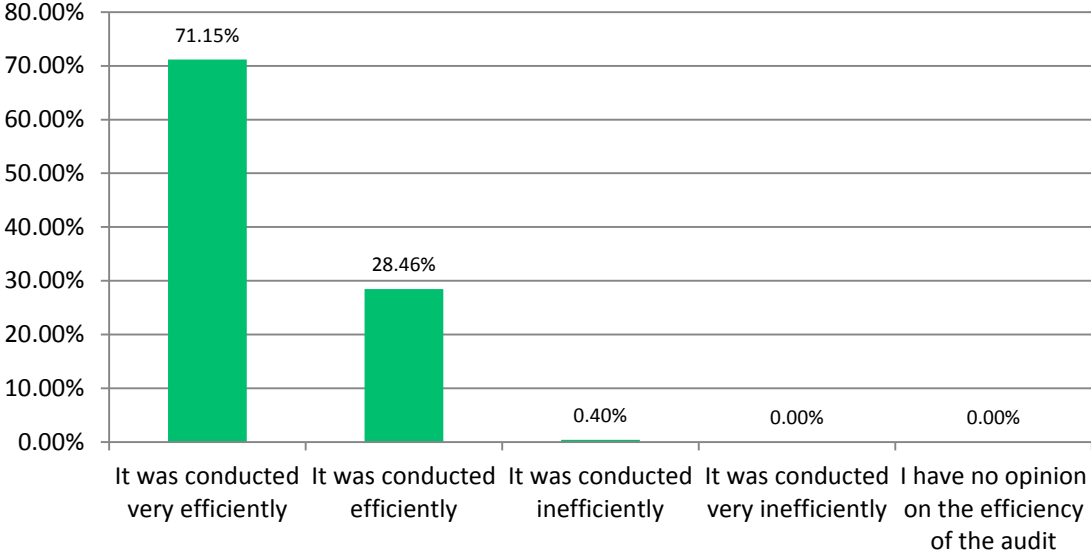
Answer Choices	Responses	
5 or fewer people employed	12.26%	32
6-20 people employed	22.61%	59
21-50 people employed	18.01%	47
More than 50 people employed	47.13%	123
	<b>Answered</b>	<b>261</b>
	<b>Skipped</b>	<b>0</b>

### Survey Results – Fairness and Reasonableness

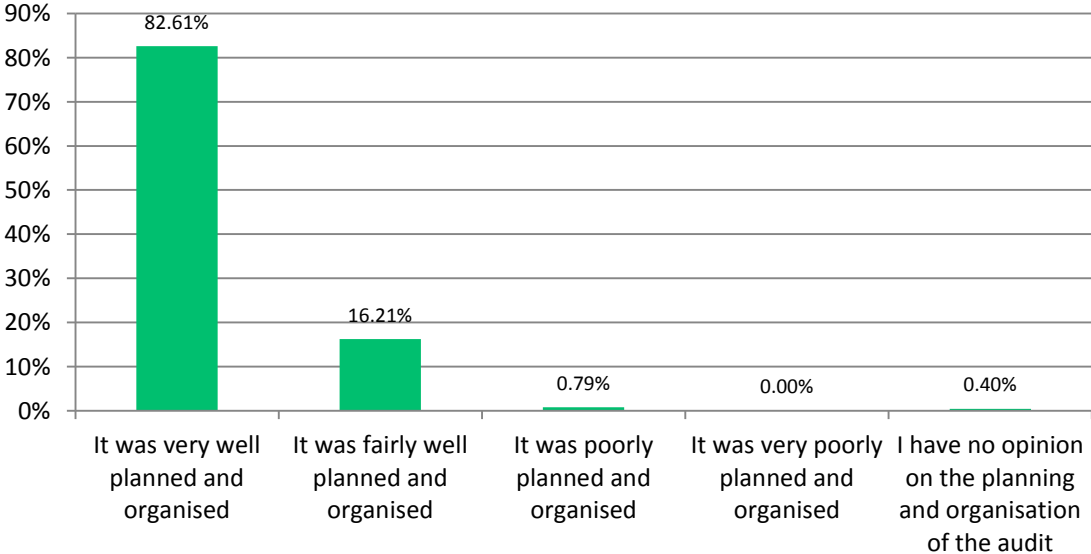


**Survey Results – Efficiency**

To what extent do you think the CAA staff operated efficiently during the audit, with regard to the time the audit took and the material that was covered?

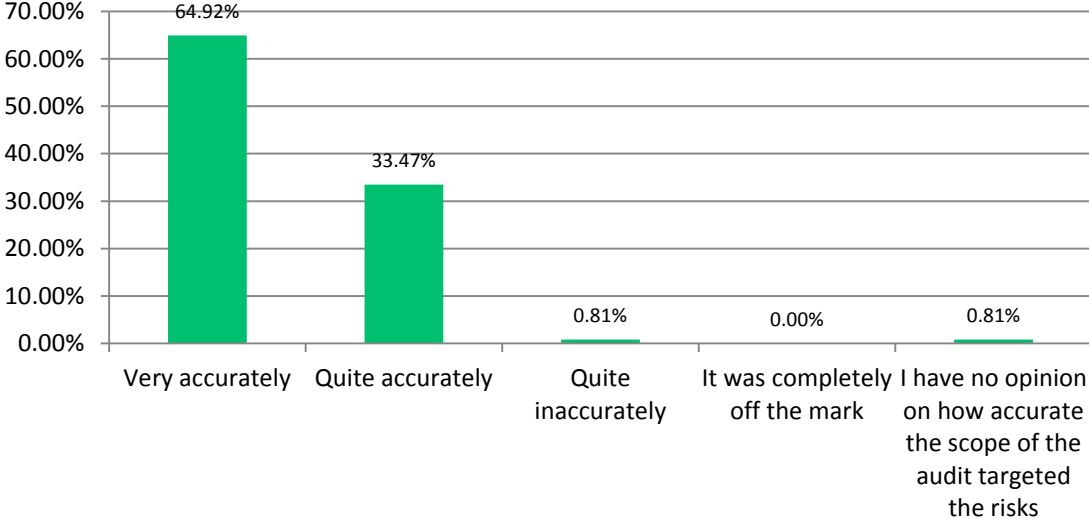


To what extent do think the audit had been well planned and organised by the CAA staff involved?

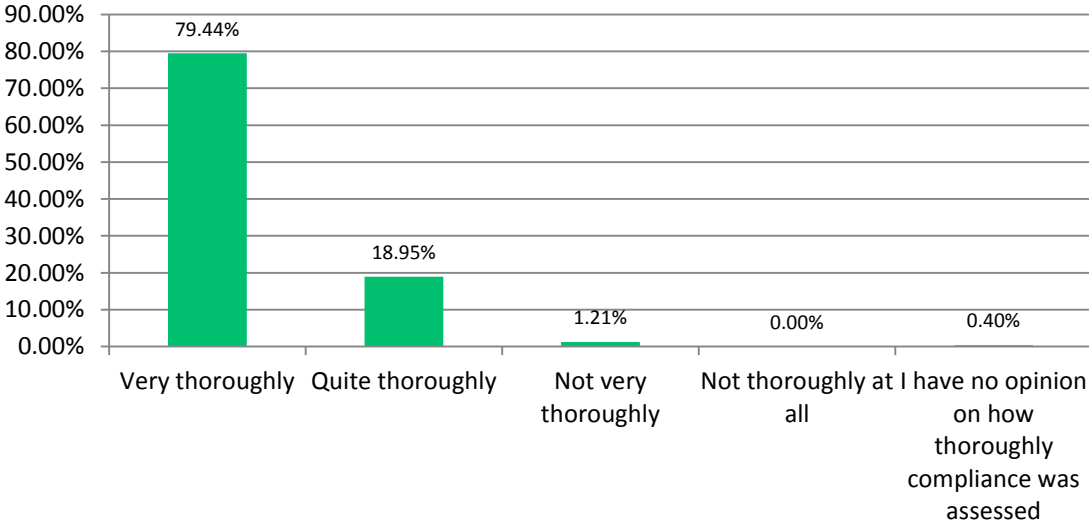


**Survey Results – Effectiveness**

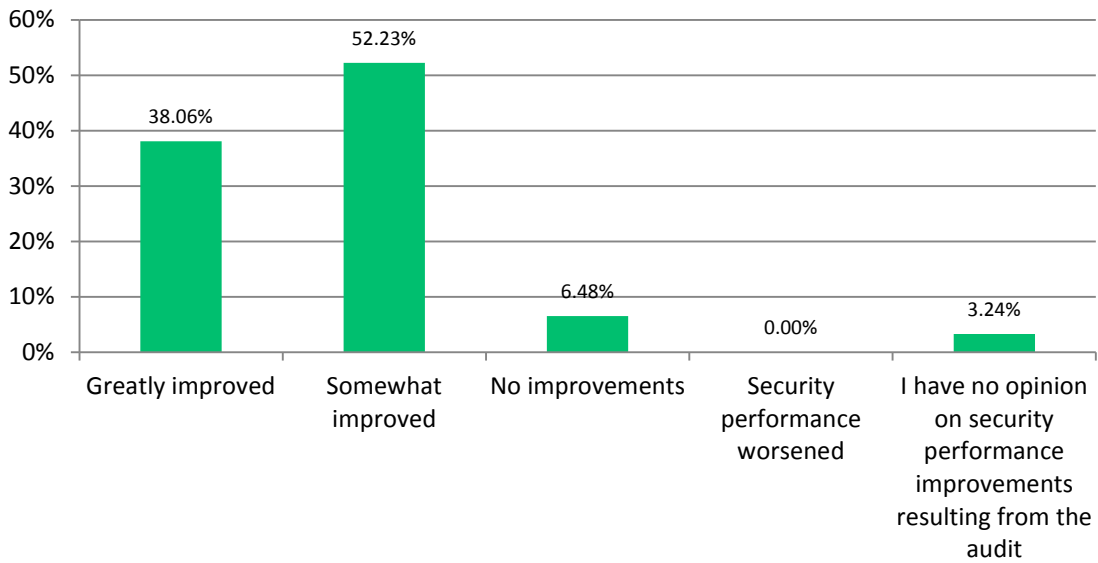
To what extent do you believe the scope of the CAA's audit of your operation accurately targeted the main risks your operation faced at the time of the audit?



During the audit, how thoroughly do you feel the CAA staff assessed your compliance with the Civil Aviation rules and your security programme in the areas they said they would be looking at?



To what extent do you feel the audit has improved the performance of your organization in complying with its rule requirements?



Turning to the New Zealand aviation security as a whole, to what extent do you feel that CAA audits improve the security performance of the system generally?

